

Table One: Concerns with Air Travel

	Very Important	Total Important
Keeping the price of air fares as low as possible	79	95
Reducing flight delays	76	92
Making it easier and faster to check luggage and get your boarding pass	63	87
Making the security lines easier and faster	61	87
Making it easier and faster to get from the security area to the gate	59	86
Increasing the number of non-stop flights available	59	84
Making it easier and faster to get to the terminal from the parking lot or transit station	42	76
Increasing public transportation options to make it easier and faster to get to the airport	42	72
Increasing the choice of different flight departure times during the day	31	72
Increasing the number of flights to different destinations	30	66

Q.10-19 ...Please tell me how important to you is that issue is for these airports to focus on – very important, somewhat important, a little important, or not at all important.

Table Two: Tarmac Delays Are Seen As the Biggest Problem

	Total	Less Frequent Fliers	Frequent Flyers	Business Travelers
Being delayed on runway while waiting for the plane to take off	46	44	66	53
Being delayed in the air while waiting for the plane to land	21	22	11	12
Being delayed in the airport terminal while waiting to board the plane	17	16	13	16
Being delayed on runway after the plane lands while waiting to pull up to the gate	14	16	10	17

Q.26 Now I'm going to read you a list of some different kinds of flight delays that airline passengers experience. Afterward, please tell me which ONE you think is the biggest problem.

Appendix A: Congestion Proposals

	Total Favor	Total Oppose	Favor - Oppose
Speed up rail service between major cities to reduce airport congestion by encouraging travelers to choose rail over air for shorter trips. Critics say we cannot afford major government spending on railroads.	69	27	+43
Use Stewart Airport located 60 miles north of the New York City to ease the burden at the three major airports. Critics say that it would require that people travel long distances to reach it and might require making high speed rail improvements to reach it from New York City.	64	32	+32
Have the federal government invest heavily in modern air traffic control systems, known as NEXT-GEN, which will use new technology to handle more flights than the current system allows. Critics say the cost will be passed on to passengers.	61	34	+27
Redesign the approach and takeoff flight patterns to make it possible to land and take off more flights per hour. Critics say that some New York area residents will experience increased aircraft noise.	58	35	+23
Ban smaller planes with less than 80 seats from taking off and landing during the busiest times of the day to clear up room for larger planes with more people. Critics say this will reduce the choice of flights available to smaller cities.	54	42	+12
Expand the number of flights at other airports farther away from New York City to ease the amount of air traffic at the three major airports. Critics say that people will have to travel longer distances to reach these airports.	54	42	+12
Ban flights shorter than 300 miles from taking off and landing during the busiest times of the day to clear up room for longer flights. Passengers on short flights could use rail or drive. Critics say there will be fewer flights available to cities like D.C. or Boston during the day.	51	44	+7
Expand the size of airports in the New York City area to add new runways and gates which will allow these airports to handle more flights. Critics say expanding airports is expensive and residents near the airports would face increased noise and air pollution.	49	48	+1
Build an entirely new major airport away from New York City to ease the burden of air traffic at three major airports. Critics say building a new airport is very expensive, and that people will have to travel a long distance to reach this airport.	44	50	-5
Build an entirely new major airport close to New York City on reclaimed land to ease the burden of air traffic at three major airports. Critics say building a new airport is very expensive, and that it would hurt the surrounding environment.	38	57	-19
Increase the price for flights that take off and land during the most congested times which will encourage airlines to spread flights out during the day and ease congestion. Critics say this cost would be passed on to passengers and passengers would have less choice when to fly.	37	60	-22